Krainin Real Estate’s

Vacation Rental

This booklet contains important information that you will need during your vacation; please read it thoroughly when you arrive.

www.krainin.com
Emergency Numbers

Although you don’t have to dial “1” first, most numbers are Long Distance. Raymond (655), Casco & South Casco (627), Naples (693), Sebago (787), Bridgton (647) and Poland (998) are local to each other. Gray (657), West Gray (428) and Windham (892, 893, 894) are local to Raymond.

FOR EMERGENCIES, ALL COUNTIES 911
State Police & Game Warden 800-228-0857
Cumberland County Sheriff non-emergency dispatch 893-2810
Cumberland County Sheriff Admin Office 800-266-1444
Oxford County Sheriff non-emergency 800-733-1421
Poison Control 800-222-1222
Central Maine Power outage 800-696-1000

Hospitals & Clinics
Bridgton Bridgton Hospital, also Urgent Care, 10 Hospital Dr 647-6000
Gorham Mercy Express Care, 19 South Gorham Crossing 535-1400
Norway Stephens Memorial, 181 Main Street 743-5933
Portland Maine Medical Center, 22 Bramhall Street 662-0111
Portland Mercy Hospital, 144 State Street 879-3000
Portland Brighton First Care, 335 Brighton Ave 662-8000
Raymond Raymond Redicare, 1278 Roosevelt Trail 655-6181
Windham Mercy Express Care, at the Rotary 8am-8pm 400-8600
Westbrook Mercy Westbrook, 40 Park Road 857-8000

<table>
<thead>
<tr>
<th>Town</th>
<th>Fire/Rescue</th>
<th>Police</th>
<th>Town Office</th>
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<tr>
<td>Bridgton</td>
<td>911 or 647-8814</td>
<td>911 or 647-8814</td>
<td>647-8786</td>
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<tr>
<td>Casco</td>
<td>911</td>
<td>911</td>
<td>627-4515</td>
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<td>Denmark</td>
<td>911</td>
<td>911</td>
<td>452-2163</td>
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<td>Frye Island</td>
<td>911 or 693-6606</td>
<td>911 or 693-6606</td>
<td>693-6364</td>
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<tr>
<td>Gray</td>
<td>911 or 657-3931</td>
<td>911 or 657-3030</td>
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<tr>
<td>Harrison</td>
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<td>911</td>
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<td>Limington</td>
<td>911</td>
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<td>Naples</td>
<td>911 or 693-6606</td>
<td>911 or 693-6606</td>
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<tr>
<td>New Gloucester</td>
<td>911</td>
<td>911</td>
<td>926-4126</td>
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<tr>
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<td>911</td>
<td>911</td>
<td>743-6651</td>
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<tr>
<td>Otisfield</td>
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<td>911</td>
<td>539-2664</td>
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<td>539-4431</td>
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<td>911</td>
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<td>655-4742</td>
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<td>Waterford</td>
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<td>583-4403</td>
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<tr>
<td>Windham</td>
<td>911</td>
<td>911</td>
<td>892-1900</td>
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- For Frye Island Emergencies, call Raymond Rescue 911 -

During Ferry Operation Hours: Call Ferry 655-4258. State your name, the nature of the emergency, and whether you have called Raymond Rescue 911. During FI town office hours, also call the Frye Island Town Office, 655-4551.

During Ferry Off Hours: Call Raymond Rescue 911. State your name and the nature of the emergency; Rescue will contact Ferry Captain for an emergency run. Raymond Rescue will respond to the Ferry Landing by the time you are off the Island. Please do not take chances. Follow the listed procedures.
# Vacation Rental Blue Book

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### In case of Power Outage

Please look to see if your neighbors appear to have power before calling Krainin, and call Krainin only if they do. Otherwise, first call Central Maine Power 1-800-696-1000 or go to [CMP's outage webpage](#) on your smart phone. If the outage is general in the region, CMP will describe it in their outgoing phone message. Stay on CMP’s line to report your individual outage using the cottage phone number. If you are staying on Frye Island, call the town office 655-4551 first, to ascertain if the outage is general or not.

Cordless phones and cable phones at the cottage will not work when the power is out, but a phone that is connected directly to a line jack should work in most situations. Do not run tap water or flush the toilets during a power outage, especially if household water comes from the lake — that could make the pump lose its prime, requiring a service call. If the outage is long, remember you can flush toilets by filling the tank with lake water or pouring water into the toilet bowl from a height. A bucket should be available at your cottage. If an outage is predicted, it's advisable to fill the bathtub or buckets as a precaution.

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Pets on Vacation

Maine has a Leash Law. Not just the law, but common sense says you should keep your dog on your own property, under your direct control at all times. Altercations with skunks, porcupines, neighbors’ dogs or their owners will not make fond memories of your Maine vacation! Please do not let your dog run loose.

Animal Control Officers

Rabies is still an issue in Maine. Please be very careful. If you see a domestic animal acting strangely, please report it to the Animal Control Officer listed below. For wild animals, call the Game Warden (1-800-482-0730). Do not attempt to capture these animals by yourself.

<table>
<thead>
<tr>
<th>Town</th>
<th>Officer</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bridgton</td>
<td>Kathleen Quinan</td>
<td>647-8814</td>
</tr>
<tr>
<td>Casco</td>
<td>Jessica Jackson</td>
<td>893-2810</td>
</tr>
<tr>
<td>Denmark</td>
<td>Jacquie Frye</td>
<td>800-733-1421</td>
</tr>
<tr>
<td>Frye Island</td>
<td>Linda Alexander</td>
<td>655-4640</td>
</tr>
<tr>
<td>Gray</td>
<td>Heather Phinney</td>
<td>831-1335 or</td>
</tr>
<tr>
<td></td>
<td></td>
<td>657-2086</td>
</tr>
<tr>
<td>Harrison</td>
<td>Jacquie Frye</td>
<td>893-2810</td>
</tr>
<tr>
<td>Limington</td>
<td>Louis Marchand</td>
<td>838-8731</td>
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<tr>
<td>Naples</td>
<td>Jessica Jackson</td>
<td>800-266-1444</td>
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<tr>
<td>New Gloucester</td>
<td>Karen Flick</td>
<td>376-5335</td>
</tr>
<tr>
<td>Norway</td>
<td>Robert Larrabee</td>
<td>890-4923 or</td>
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<td></td>
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</tr>
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<td>Robert Larrabee</td>
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<td>Robert Larrabee</td>
<td>753-2599</td>
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<td>Raymond</td>
<td>Jessica Jackson</td>
<td>800-501-1111</td>
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<tr>
<td>Sebago</td>
<td>Jacquie Frye</td>
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<td>Standish</td>
<td>Jack Freitas</td>
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<tr>
<td>Windham</td>
<td>Lisa Cronk</td>
<td>892-2525</td>
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Veterinarians

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<tr>
<th>Town</th>
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<tr>
<td>Bridgton</td>
<td>Bridgton Veterinary Hosp., Rt 117</td>
<td>647-8804</td>
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<tr>
<td>Lewiston</td>
<td>Animal Emergency Clinic, Strawberry Ave</td>
<td>777-1110</td>
</tr>
<tr>
<td>Naples</td>
<td>Naples Vet. Clinic, jct Rt 302/Lambs Mill Rd</td>
<td>693-3135</td>
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<td>Norway</td>
<td>Norway Veterinary Clinic, Rt 26</td>
<td>743-6384</td>
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<td>Poland</td>
<td>Poland Animal Hospital, Rt 26</td>
<td>998-2444</td>
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<tr>
<td>Portland</td>
<td>24 hour Animal Emerg., Warren Ave</td>
<td>878-3121</td>
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<tr>
<td>Raymond</td>
<td>Jordan Bay Animal Hospital, Rt 302</td>
<td>655-3900</td>
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<tr>
<td>Standish</td>
<td>Standish Veterinary Hospital, Rt 25</td>
<td>642-4999</td>
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<td>Windham</td>
<td>North Windham Veterinary Hospital, Rt 115</td>
<td>892-8553</td>
</tr>
<tr>
<td>Windham</td>
<td>Lake Region Animal Hospital, Rt 302</td>
<td>892-7575</td>
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</table>
Arrival Checklist

Welcome! Please use this checklist immediately on arrival. If you have any questions, don’t hesitate to call us: 655-5189.

☐ Read the Arrival information we gave you. The Arrival page contains trash instructions and other important cottage information.

☐ Is the cottage clean? If the cottage has not been adequately cleaned, call us immediately, so we can send cleaners who are still available on Saturday. Please don’t clean it yourself – you’re on vacation!

☐ Are there any obvious damage or maintenance issues? If so, please report them to us asap. Even if it is not a big problem for you at this time, tell us anyway – because some situations get worse if not addressed immediately, and the next guests may be more inconvenienced than yourselves. If a problem develops during your stay, please let us know immediately. If you call when you first become aware of it, we will be better able to address it for you. Problems are harder to solve after 5 pm, and especially between 10 am and 3 pm on Saturday!

☐ Review the property and waterfront boundaries with children and pets.

☐ Check the propane tanks for the grill. If they are empty or feel light (splash hot water on them and look for frost line), call us right away, so we can help you find the extra tanks or get replacements.

☐ If you arrive with a large quantity of groceries, leave non-perishables out of the fridge at first, to give it time to recover. If the fridge seems to be struggling to hold temperature, turn the dial lower, not higher.

☐ Soon after you arrive, be sure to familiarize yourself with the Emergency Information on the inside front cover of this book. Local towns have mostly volunteer Fire and Rescue squads. They respond quickly and effectively to fires and medical emergencies.

☐ Please look after the property as much as possible during your stay. Don’t park on the lawn – it makes ruts, and could damage the septic system. Close the windows, doors and deck umbrella if you are going away for the day. Turn off the heat when you are not using it. Turn off the outside floodlights, etc., during the day. Put boats away if the lake gets rough. And if the cottage phone rings, please answer it – the call may be for you!

If there is anything we can do to make your stay more enjoyable, please let us know!

Lew and Maggie Krainin
How to Report a Problem

Non-Emergencies:
Call Krainin Raymond office. Hours: Mon - Sat 9-5; Sun 10-4.
From Raymond, Naples, Casco, Poland, Bridgton, Sebago, Gray or Windham, phone is local – dial 655-3811. If you’re in another town, dial 1-800-639-2321.

EMERGENCIES:

(1) For life-threatening emergencies, call 911 first, then call the Krainin office as soon as possible.

(2) For maintenance or personal emergencies, call Krainin first:

During office hours: Dial 655-3811 or 1-800-639-2321, same numbers as for non-emergencies, above. Tell whoever answers that you have a rental emergency. If you get voicemail, press 6.

After office hours: Dial 655-3811 or 1-800-639-2321, same numbers as for non-emergencies, above, and press 6 to reach the on-call property manager. If you get voice mail, please leave a detailed message. If you are calling from your cell phone, be sure to include the area code. The property manager will call you back, so after you leave your message, Please Stay Off the Phone unless you have call-waiting! If you are not called back within 15 minutes, call again. The property manager may also try to reach you on the cottage phone, so if the cottage phone rings, please answer it. Please note: You will be waking the property manager when you call late at night, so please call only for true emergencies. Thank you!

Frye Island Maintenance Problems: Call the Krainin office for all maintenance problems, including water leaks under your cottage or between the road and the cottage. Please report any water leaks elsewhere along Island roads directly to the Frye Island town office, 655-4551.
Is That a Problem?  
What to Report... and When

Report plumbing and appliance problems as soon as you become aware of them, but please don’t awaken the on-call property manager overnight unless it’s a true emergency. No matter how frustrating it may be, lack of tv or internet, for example, is not an emergency, nor are we able to address it overnight.

For routine problems, please call during business hours. The earlier you call, the better the chances of getting it addressed that day. Don’t wait until 4 or 5 o’clock, when we can no longer dispatch tradespeople or maintenance staff.

Please report mechanical and wildlife problems even if they are not bothersome to you, as the next renting family could find them very upsetting – and a lot of mechanical issues can get worse if not addressed quickly. And please do not wait until check out to tell us about a serious problem! There is not enough time for us to organize repairs before the next family arrives at 3 pm.

If you notice that part of the yard is wet for no apparent reason (e.g., no recent rain), there may be a problem with the septic system. Keep an eye on it. If it doesn’t get any better, tell us about it. Also please let us know if the toilets or other drains go down slowly, or if there is any kind of plumbing backup.

Please also report: Inadequately-working refrigerators (allow at least overnight to restore cold if you crammed it full when you arrived – if it isn’t fine by Sunday morning, call us then). Also: leaky plumbing; missing or badly torn screens; wrong cottage phone numbers; telemarketing calls on the cottage line; found or missing boats, oars or oarlocks; leaky roofs; inoperable keys; broken deck, dock or step boards; and any damage caused by your party or found when you moved in. If the stovetop works but the oven doesn’t, try setting the oven timer back to zero.

Also: Mice in unacceptable numbers (your call); bats – in residence, not just popping in for a visit. State law forbids us to kill bats, but it may be possible to lock them out some night while they’re gone for dinner. Please also report hornets’ nests on the cottage; carpenter ants engaged in remodeling (these are the very large ants, not the kind that go to picnics); other creatures if they are really intruding on your space or preventing you from full use of your cottage. Property owners do try to take care of pests before the rental season begins, but sometimes the pests show up later!
What To Do With Trash  (Very Important!)

We have worked hard on the ‘Trash Issue’ for several years, encouraging trash haulers to expand their service and encouraging rental owners to hire them. Now (finally!), most of our owners have trash pickup right at the property, so to make the system work perfectly, we need your cooperation:

Please follow your trash disposal instructions exactly. Do not bring your trash to either Krainin Real Estate office. The dumpster in Raymond is for office trash only, and there is no dumpster at the Naples office.

If the trash instructions on your Arrival page are not clear, or if you cannot find them, be sure to call our office when you arrive, because knowing what to do will make your trash easier to manage during your stay – plus, if you don’t know what to do and trash instructions are not followed, we may have to send someone for it after you leave, in which case at least $60 will be deducted from your security deposit – more if the trash is found unbagged, loose, messy or a very large quantity. We are sorry to have to be firm on this subject, but dealing with trash is time-consuming and expensive, as well as unpleasant for staff and renters who may follow you. We sincerely appreciate your cooperation!

Remember, never leave bags of trash out in the open, day or night, or You Know What Will Happen! When trash is taken out during your stay, please put it in tied bags stored securely within the containers provided. Lids must be put on tightly or strapped with a bungee cord (remember, Maine raccoons and skunks are very resourceful!), and the containers placed in the appropriate location well before the designated pickup times.

Recycling: Unfortunately, the trash haulers do not recycle. Check your trash instructions; if recycling is not mentioned, there is no plan for it. We do accept returnable and recyclables at our Raymond office – there is a marked bin between the shed and the dumpster.

If you have mid-week pickup, the times should be posted at your cottage or on your Arrival page. Otherwise you do not have mid-week pickup.

Frye Island: Please follow the specific instructions for your cottage, and you may also take it to the designated area at the Island transfer station (see Island Transfer Station schedule).

You may request a Friday trash pick-up by our staff if you call 655-5189 before noon on Friday, for a $30 charge (plus a surcharge if travel greater than 20 minutes is required, or if trash is loose in cans). We’re sorry, pick-up service is not available on Frye Island.
Important Information & Fun Reading

All our rental properties are privately owned. Most are serviced by individual water and septic systems. (Condos usually have community wells and septic systems. Frye Island homes have community water from the lake chlorinated and filtered, and individual septic systems.) If you are unfamiliar with the operation of these, be aware that:

**Water Systems**

Newer homes have drilled wells, but many older cottages have dug wells or driven points, and some still have household water drawn from the lake. Lake water is fine for washing and most uses, but not recommended for drinking and cooking unless it has been boiled first. Your Arrival page has information about your water supply. If the cottage has lake water, please be careful not to dislodge the intake while swimming or boating. If there seems to be a lot of air or sand coming through along with the water, or if the pump seems to go on and off a lot more that you think it would need to refill the storage tank, or if it runs on continuously, like this sentence, please let us know. If you discover any leaks in the water system inside or outside of your cottage, please let us know. (On Frye Island, please also report any water leaks you discover off of your cottage premises to the town office 655-4551.)

**“Septic Systems 101”**

(1) **Septic systems are not sewers;** the waste that goes into them stays on the premises. Please do not flush anything that is not entirely and rapidly biodegradable. Disposable diapers and personal cleanliness wipes are not flushable, no matter what the package says, nor are sanitary items, Barbie dolls or toy fire engines. Cooking grease is especially bad – it rises to the top of the tank and clogs the intake baffle as it hardens. It can take as long as 30 years to biodegrade, so please keep a container for cooking grease at hand, and dispose of it in the trash. If you are not sure whether or not something is really biodegradable, don’t flush it!

(2) **Some septic systems (often on sloping lots) have a pump tank between the septic tank and the leach field.** The pump inside the pump tank moves liquid waste (that flows by gravity out of the septic tank into the pump tank) up to a leach field that is on higher ground than the septic tank. The pump needs electricity, supplied through an electrical connection that is sometimes above-ground in the yard. It might be a receptacle attached to a block of wood that’s stuck in the ground, or maybe it’s nailed to a tree. Don’t ever unplug the **pump from the receptacle!** And make sure no-one in your group (e.g., kids playing in the yard) unplugs it! If the effluent pump is unplugged and can’t operate, sewage water will back up and you will have a big mess! Also, if there is a circuit breaker on the panel inside the house that is labeled Septic Tank or Pump Tank or something like that, don’t turn off that breaker. Many pump systems have a very loud alarm, usually near the electrical panel. If the alarm sounds, it’s OK to turn off the alarm itself, AS LONG AS you don’t turn off the pump – and, of course, call us or the designated property manager immediately.
Maine is *everyone’s* vacationland! Your neighbors may be other renters, summer residents, or year-round residents. Please extend them the same courtesy as you would your neighbors at home:

(1) Don’t park your cars or boats on neighbors’ land, swim or fish off neighbors’ docks, or play on their raft or float. If you’re not sure where the property line is, ask them, or us.

(2) Drive slowly on camp roads, for safety and to keep the dust down.

(3) Keep noise to a minimum, especially after 10 o’clock at night. Most people come to Maine for the quiet relaxation it affords. Loud radios, rowdy behavior and offensive language are not appreciated by the neighbors, especially if they have young children. If your boat has a noisy motor, slow down when near the shore (for safety’s sake, too!).

(4) Keep your pets on your own lot and under your direct control, per Maine leash law, and when you clean up after them, please bag or bury waste in an out-of-the-way spot, far from the lake. Be considerate of your neighbors (as well as your pets!) and do not leave your pet alone in this unfamiliar place to bark or cry for you.

(5) If you waterski, please remember that you must stay 200’ from shore. Boating laws cover life jackets, personal watercraft, speed and operating under the influence. Please follow them. Game wardens do patrol the lakes.

(6) The lakes in the Sebago Region are clean and beautiful, but like all lakes, they are sensitive. The more vacationers come to visit, the more careful we all have to be. PLEASE don’t put anything harmful into the lake. Stones and rocks either naturally or deliberately placed at the lakeside are keeping earth from getting into the lake, so do not allow youngsters to pick them up or throw them into the water. Please clean your boat of any and all plant matter before launching it into one of the lakes.

(7) Please be considerate of our wildlife, too. Help keep their habitat clean and comfortable, and don’t agitate the lakefront unnecessarily where waterfowl are nesting.

**The Wildlife Hereabouts**

**This is Maine.** Maine is mostly woods. Creatures live in the woods. You came to Maine to see the woods and the creatures. If the creatures sometimes seem to be closer than you expected, don’t overreact! Mice, and also red squirrels, move into cottages over the winter, or even in the summer; it takes a while to evict them. Occasionally an individual bat may lose navigation skills (especially on really hot nights) and unintentionally invade your domain. With calm and organized door-closing and broom-wielding, you should be able to shoo it out. Most, if not all, snakes found in Maine are non-poisonous (though we imagine that could change with global warming).

**You will see deer,** you may see foxes; you may even see a moose. In this area we hardly ever see bears, coyotes or mountain lions, but they are around. Woodchuck and beaver are common, chipmunks and gray and red squirrels ubiquitous.
Midnight Marauders

Raccoons, porcupines, opossums and skunks also live everywhere around here (although we’ve never seen a skunk on Frye Island), and they love to review your garbage for interesting tidbits. Don’t encourage them by feeding them, and don’t leave trash out in plastic or paper bags overnight. It’s a good idea to tie the lids down on trash cans. (Some folks hang trash from a tree branch, but that only defeats canine scavengers. The arboreal types probably think Domino’s is test-marketing a new delivery service!). Even crows will get into the garbage, and if you don’t think they’re tough, you should be watching the crow vs seagull wars waged on the rooftops around some of our local restaurants!

Our Feathered Friends

Several magnificent eagles and flocks of wild turkeys hang out in the area too, but they don’t make nuisances of themselves the way some birds do:

Duck, Duck: We do not recommend feeding the ducks – it takes only one offering to keep them coming back (remember your Pavlov?), and not everyone who follows you at your rental may be as charmed by ducks as you are – but if you insist on feeding them, please give them Cheerios and crackers, not bread or other yeast-containing products, which will cause their ducky-doo to spread Swimmers’ Itch, which you definitely Do Not Want.

Goose: Geese have much better P. R. than they deserve. They are not nice birds. Forgive us for being down on geese (Get it? That’s ‘down’ on ‘geese’!), but we don’t get to interact with their cuteness factor very much. The old refrain, “I must go where the wild goose goes!” comes to mind. Unfortunately, they don’t. Refrain, that is. If you arrive at your cottage and find the lawn scattered with large, grey poop that looks as though it came from a medium-sized dog, that’s Geese. They love a nice green lawn next to the lake just as much as people do, and they have the advantage of aerial surveillance. They also travel in hefty flocks; you never see just one goose.

We’ve tried lots of ways to discourage geese, including coyote urine (yes, really!), imitation plastic hawk eyes, flapping aluminum pie plates, barking dogs and yelling people, but they quickly figure out that none of these can hurt or even catch them, and they quickly return to the scene of the grime. One thing that seems to work is a 2-3’ high barrier of some sort at the water’s edge – bushes, stakes with surveyor’s tape strung between them, etc. We understand it makes the geese nervous because they think a predator (fox, for example) could be hiding behind it. Barriers, of course, present safety issues for people, and can also be unsightly, placed as they must be between the cottage and the lake. If the geese have already done their dastardly deeds before you arrive, and it’s more than you can handle, give us a call and we’ll send someone to clean up, and if the owner agrees and it works for your group, we’ll see if a barrier can be rigged up, too. Every situation is different – let us know and we’ll do what we can.

And if you happen to find geese on the lawn when you arrive, immediately make a lot of noise and chase them off. For goodness’ sake, don’t feed them! They’re also fundamentally unpredictable, and may chase and bite you there if you get too close – hence the term, “to goose”. As we said, they are not nice birds.
A message from the Portland Water District

Welcome to the Sebago Lake Region! Please help keep our lakes clean!

DURING YOUR STAY, PLEASE REMEMBER,
* YOU have a part to play in keeping our lakes clean and pure.
* YOUR ACTIONS impact water quality.

AROUND THE CAMP
You’re at camp. Some things work differently here...
* Use non-phosphate soaps for laundry and dish washing (this is a state law).
* Don’t bathe or wash your hair in the lake. It’s illegal.
* Protect and preserve vegetation around the lake. Plants help filter out pollution and prevent erosion. Don’t remove rocks from the shore.
* Encourage family members and visitors to avail themselves of the “indoor facilities” rather than the outdoor natural facilities.
* CLEAN UP AFTER YOUR PET! Pet wastes can carry bacteria that transmit ear, eye and throat infections in the water.

Enjoying Your Boat

Responsible boating is part of the fun!
* Before putting your boat in, remove all plant pieces on the propeller. This prevents the spread of MILFOIL, an aquatic weed. It’s the law!
* Don’t clean your boat in the lake. Wash it down while it’s still on land and away from the lake.
* Be careful filling the tank of the boat, don’t spill gas.
* Travel slowly in shallow water, to avoid stirring up sediments. They are rich in phosphorus and contribute to algae blooms.
* Dispose of sewage appropriately. Empty your holding tank or port-a-potty in a suitable disposal area on land.

Sebago Lake is the water supply for the Greater Portland area. The Portland Water District is charged with maintaining and protecting its outstanding water quality. For more information about how you can help preserve water quality on Sebago, contact our lake office at 800-774-5961.

Portland Water District  225 Douglass Street, PO Box 3553, Portland, Maine 04104-3553. Tel. 207-761-8310. http://www.pwd.org
Milfoil Stickers

All motorized watercraft on inland waters must display a Lake and River Protection Sticker. The fee is $10 for Maine residents and $20 for non-residents. Sticker fees pay for inspecting boats and trailers, and educating boaters and lake users to prevent the spread of Milfoil. **Stickers may be purchased at town offices and also at:**

- Denmark  **JimBob’s Place**, Main St 452-2100
- Casco  **Casco Town Office**, Rt. 121 627-4515
- Gray  **Gray Town Office**, Main St 657-3339
- Naples  **Naples Bait & Tackle**, Rt 35 693-3638
- Norway  **White’s Marina**, Lake Rd 743-5586
- Oxford  **Walmart**, Main St 743-0882
- Raymond  **Port Harbor Marine**, Rt 302 655-3845
- Sebago  **Jordan’s Store**, Rt 114 787-3865
- Standish  **Sebago Lake Lodge**, White’s Bridge Rd 892-2698

or purchase online at Inland Fisheries and Wildlife
http://www.maine.gov/ifw/atv_snowmobile_watercraft/lake_river_sticker.htm

Boating Regulations

Everyone in a boat must wear a real life jacket! No greater than headway speed while in the water safety zone or within a marina or approved anchorage. No water-skiing in the safety zone within 200 feet of any shoreline. This applies to Jet Skis, too. No-one under 16 operating Jet Skis. Also be aware of noise limits. Check boating regulations http://www.maine.gov/ifw/laws_rules/boatlaws.htm

Marine Band Radio

Sebago Lake, Long Lake and Brandy Pond Boaters:

Boat operators utilizing VHF Marine Band Radio may contact the Naples Harbor Master for general information - Request assistance for mechanical break-downs - Report hazards - Report medical emergencies - Obtain current area weather information via Channel - 16 (Distress and Calling) 156.800 MHz OR Channel - 09 Naples Harbor Master Base 156.450 MHz

Maine Guide Services

Cumberland - Zach Whitener, Anadromous Adventures, 18 Greely Rd., 615-6882
Windham - Dave Butler, Maine Path & Paddle Guides, 60 Easter Ave., 892-3121
Limington - Dave Fecteau, Riverbend Guide Service, 793 Sokokis Ave., 675-3469
Lovell - Carl Bois, Rocky Ridge Guide Service, 8 Ridge Road., 925-6262
Non-Resident Fishing Licenses

(Residents purchase in their own town)

<table>
<thead>
<tr>
<th># of Days</th>
<th>Price</th>
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<tr>
<td>1</td>
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<tr>
<td>3</td>
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<tr>
<td>7</td>
<td>$43.00</td>
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<tr>
<td>15</td>
<td>$47.00</td>
</tr>
<tr>
<td>Season</td>
<td>$64.00</td>
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</tbody>
</table>

Where to buy non-resident licenses

Price does not include the agent fee.
Licenses may be purchased at town offices and also at:

- Bridgton: Hannaford Supermarket, Rt. 302, 647-2015
- Casco: Casco Town Office, Rt 121, 627-4515
- Denmark: JimBob’s Place, 452-2100
- Gray: Gray Town Office, Main St, 657-3339
- Harrison: Harrison Town Office, Front St, 583-2241
- Naples: Naples Bait & Tackle, Rt 35, 693-3638
- Oxford: Walmart, Main St, 743-0882
- Raymond: Tailfeathers, Rt 302, 655-1030
- Sebago: Jordan’s Store, Rt 114, 787-3865
- Standish: Sebago Lake Lodge, White’s Bridge Rd, 892-2698
- Windham: Walmart, off Rt 302, 893-0603

and at IFW online: http://www5.informe.org/cgi-bin/online/moses2/index.pl

Bait & Tackle

- Naples: Naples Bait & Tackle, 38 Harrison Rd (Rt 35) 693-3638
- Lake Region Convenience Ctr., Rt 302, 693-4141
- Rite-Aid, jct. Rts 302 & 35, 693-3937
- Frye Island: Frye’s Leap General Store, on the Island, 655-4256
- Lovell: Rocky Ridge Guide Services, 8 Ridge Road, 925-6262
- Windham: Sebago Bait, Rt 302, 894-7141
- WalMart, 893-0603
Marinas & Boat Rentals

Sebago Lake:
- East Sebago: Long Beach Marina, Rt 114 787-3908
- East Sebago: Sebago Lake Marina, Marina Rd 787-2444
- Sebago: Sebago Lake Cottages, Rt 114 787-3211
- Raymond: Port Harbor Marine, 1328 Roosevelt Tr (no rentals) 655-3845
- Windham: Richardson’s Boatyard, 633 White’s Br Rd (no rentals) 892-4913
- Windham: Maine-ly Marine, 625 Roosevelt Trail 892-9191
- Raymond: Panther Run Marina, 1292 Roosevelt Tr (no rentals) 655-2722
- South Casco: TowBoatUS Emergency Towing, Raymond Cape 420-6520

Long Lake:
- Naples: Long Lake Marina, 780 Roosevelt Tr (Rt 302) 693-3159
- Harrison: Harrison Marina, 7 Main St (Rt 117) 583-2226
- Harrison: Worster’s Marine Center, 819 Naples Rd (Rt 35) 583-4200
- Harrison: Gateway Marina, 15 Main St (Rt 117) 583-2628

Brandy Pond:
- Naples: Causeway Marina, Rt 302 693-6832
- Naples: Moose Landing Marina, Rt 302 693-6264
- Naples: Naples Marina, jct. Rts 302 & 114 693-6254

Moose Pond:
- Denmark: Moose Pond Harbor, Bushrow Rd (Rt 160) 452-2404

Thompson Lake:
- Casco: Thompson Lake Marina, 340 Heath Rd 627-4107

Pennesseewassee Lake (also called Norway Lake):
- Norway: White’s Marina, Lake Rd 743-5586

Water Sports Rentals

Bridgton: Sportshaus, Rt 302 (also Sunfish) 647-5100
Fryeburg: Saco River Canoe & Kayak, Rt 302 935-2369
Naples: Naples Bait & Tackle, Route 35 693-3638
- Rad Jet-Ski Rentals, Causeway 693-8200
- Captain Dingley’s Board Shop, Causeway 693-5253
- Sebago Kayak Company, Causeway 935-4763
- Sun Sports, Causeway 693-3867
- Sebago Sailing, C’seway–Yacht charters, sailing lessons 647-4400
Raymond: Sebago Lake Boat Rentals (variety of boats & water toys) 318-8020
- Jake on the Lake, online Kayak & Gear Rentals
South Casco: Kettle Cove Marina, off Rt 302 655-4775
Windham: Sebago Lake Lodge, White’s Bridge Rd 892-2698
- Sebago Trails Paddling Co., 4 White’s Bridge Rd, jct 302 894-4696
Indoor & Outdoor Fires
& Fireworks

Please be extra careful with all fires. Leave ashes in fireplaces and charcoal grills until they are absolutely cold, then remove them to a metal container, if available. Above all, DON’T put ashes in a paper bag and leave the bag out on the deck. Chances are, those ashes are not cold at their centers, and the heat will burn the bag, and then the deck, and then the cottage! Also, clean up well after barbecues – local critters can also knock grills over in their nighttime forages.

You may have an outdoor fire if there is a fire pit approved for use by the property manager. All outdoor fires require a town permit (see contact information below). Outdoor fires are not allowed on Frye Island at any time.

NO FIREWORKS! Due to personal safety, fire hazard, noise, and debris issues, no Fireworks, Sparklers, etc., may be set off anywhere on the premises of any Krainin rental property. Municipal fireworks display schedules can be found at town websites and in local newspapers. Thank you for understanding!

Fire Permit Contact Numbers

<table>
<thead>
<tr>
<th>Town</th>
<th>Fire Permit Request #</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bridgton</td>
<td>647-8814</td>
</tr>
<tr>
<td>Casco</td>
<td>693-6850</td>
</tr>
<tr>
<td>Denmark</td>
<td>452-2100</td>
</tr>
<tr>
<td>Frye Island</td>
<td>Fires Not Allowed</td>
</tr>
<tr>
<td>Gray</td>
<td>657-3931</td>
</tr>
<tr>
<td>Harrison</td>
<td>583-2241 or 693-6850</td>
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<tr>
<td>Limington</td>
<td>637-2244</td>
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<tr>
<td>Naples</td>
<td>693-6850</td>
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<tr>
<td>New Gloucester</td>
<td>926-4142</td>
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<tr>
<td>Norway</td>
<td>743-6651</td>
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<td>Otisfield</td>
<td>539-2664</td>
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<td>Oxford</td>
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<td>Poland</td>
<td>998-4689</td>
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<td>655-7851</td>
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<td>Waterford</td>
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<tr>
<td>Windham</td>
<td>892-2525</td>
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</table>
Check-Out Procedure

There is a handy Departure Checklist on the following page.

Check-out is at our Raymond office. If you are checking out before the office opens (8:30 am), you may leave your key and Comments Form in the white mailbox to the left of the front door.

Saturdays are very hectic. To help the process go faster, please have your key(s) and Comments Form ready. Please be patient, as we are trying to ascertain that there are no maintenance problems at your cottage and that we have any information about your stay and future plans that you want us to know. Please do not wait until Saturday checkout to report maintenance problems! Call during the week, as soon as you become aware of them.

Lost and Found

If you depart your cottage and subsequently discover you have left something behind, please call the office right away. We will try to contact whoever is cleaning and have it dropped off at our office for you to pick up. We are also happy to mail or ship items to you and deduct the postage from your security deposit. If we have to send staff to fetch the item from the cottage, there will be an additional $25 charge. Items found that you do not call about will be kept for 7 days, then donated to charity.

Security (Damage) Deposits

We have to wait until the owner lets us know it’s OK to return it. If it is, your security deposit will be mailed about 10 days after you have departed. Some reasons for holding the deposit might be: You reported items left behind that you want us to mail, trash instructions not followed, keys not returned, cottage left unusually dirty, items missing or broken. If so, we will be in touch with you about it a few days after departure.

If you have any questions regarding check out procedure or deposits, please email or call

rentals@krainin.com
207.655.5189 / 800.332.1806
Departure Checklist

Please be out of your cottage and bring Keys and Comments Form to the Krainin RE Raymond office by 10 am Saturday.

☐ Fill out your Comments form.

☐ Tidy up. Pick up any trash on the floors, vacuum if possible – especially piles of sand tracked in, dog hair on the sofa, etc. Empty all wastebaskets and follow trash instructions.

☐ If you have moved any furnishings, return them to their proper location. If you have reconfigured cable hookups, internet, etc., return them to the way you found them and confirm that all components are working properly.

☐ Pack your groceries. Do not leave any food in refrigerator or cupboards.

☐ Wipe up major kitchen & fridge spills. Wash, dry & put away the dishes.

☐ Strip the beds; fold the blankets. If you have rented sheets and towels, gather them up for return to Krainin office.

☐ Don’t turn off any equipment, especially refrigerators, unless asked to do so!

☐ Check to be sure you have followed the trash instructions on your Arrival page; do not leave any trash inside your cottage. There is a minimum $60 charge for removal by staff.

☐ Remember to take all your belongings: Check drawers, closets & cabinets, and down by the waterfront.

☐ Check the grounds for debris, canine calling-cards, cigarette butts, etc.

☐ Check your luggage and vehicle for any cottage items you or a family member might have packed by mistake.

☐ Turn off the lights, close all the windows, shut off fans, and lock all the doors that work with the keys that were provided to you.

☐ Please do not leave keys at the property unless we call to ask you to. Return keys to the Krainin Real Estate Raymond office only.

Thank you so much for your attention to these details!
Have a safe trip home, and we look forward to seeing you again next year!
KRAININ REAL ESTATE

has two offices to serve you:

Sales & Vacation Rentals
1539 Roosevelt Trail (Route 302), Raymond
Mail: P. O. Box 464, So. Casco ME  04077
207-655-3811 or 800-639-2321
Fax: 207-655-3414
sales@krainin.com
rentals@krainin.com

Sales & Residential Rentals
974 Roosevelt Trail (Route 302), Naples
Mail: P. O. Box 1200, Naples ME  04055
207-693-5000 or 800-682-0963
Fax: 207-693-5300
sales@krainin.com
resrentals@krainin.com

Krainin Real Estate Sales has listings of lakefront cottages and homes, country homes and land for sale throughout the Sebago Lake Region. If you would like to view properties while on vacation, please make an appointment with one of our sales associates. All our sales and rental listings, as well as all regional and local sales listings, can also be viewed at our website

www.krainin.com
Thank you for visiting the Sebago Lake Region and helping to keep it a great Vacationland for everyone!

www.krainin.com